

18 September 2024

Pineview Housing Association Annual Assurance Statement (AAS) - 2024

The Committee of Management advise that, to the best of our knowledge and understanding, Pineview Housing Association complies with the RSL regulatory requirements set out in the Regulatory Framework. We are satisfied that we have seen and considered sufficient appropriate and reliable evidence to confirm our level of assurance, and that our level of assurance is proportionate for our business and our context.

The evidence we have to support this statement includes, but is not restricted to:

- Reports about performance in key areas including finance, risk, governance, service delivery, asset management, and governance. Including advice and information from senior staff.
- Internal and external audit reports.
- Advice from external and specialist advisers.
- Tenant and customer feedback through our customer forum and from specific consultations.

In reviewing compliance, we adopt an improvement focus and identify any improvement actions which we will progress during the year. These actions are monitored by the Committee on a six-monthly basis. None of the improvements are required for compliance, they are simply actions we believe will improve our current assurance levels further.

In determining our compliance position, the Committee of Management has considered the Regulatory Framework and associated statutory and advisory guidance. We have also considered the 26/03/2024 AAS letter from the Scottish Housing Regulator (SHR). We have also considered the 31/07/2024 SHR publication "Preparing Annual Assurance Statement: a thematic review 2024" and reviewed the Pineview position against the findings and recommendations within. In response to the Scottish Housing Regulator's letter of 26/03/2024 regarding Annual Assurance Statements for 2024, we would confirm the following in the area the SHR has requested confirmation of assurance:

❖ Tenant and Resident Safety

We are satisfied that we meet our duties in relation to tenant and resident safety. In particular, we have gained the necessary evidence-based assurance of our compliance in respect of safety duties relating to gas, electrical, water, fire, asbestos and damp and mould (we do not have any lifts). Pineview has robust internal policies and procedures in place which are regularly reviewed to provide assurance that we are compliant with health and safety legislative and regulatory requirements. We have also sought specialist advice to monitor our compliance in these areas and to support our assurance. To this end we undertook a Duty of Care internal audit programme in late 2023 to independently review this. We also have our Housing Services Manager keep our SHR Regulation team updated if there are any matters to bring to their attention, whether material or not, for example if an electrical inspection is late. This is then also reported to the Committee of Management. There have been no material matters to report.

We understand that we are required to notify SHR of any changes in our compliance assurance during the year and will do so.

The Management Committee approved this Annual Assurance Statement at our Management Committee Meeting of 18 September 2024 and authorised this to be signed on our behalf, to be submitted to the SHR, and to be made publicly available to our tenants and customers through our website.

Signed: _____

Daniel Martyn, Chairperson, on behalf of the Pineview Committee of Management